

How do I reclaim dangerous goods that were confiscated?

1. How to reclaim dangerous goods

- › Dangerous goods that have been confiscated can be collected from our left luggage against payment of a storage fee.
Left luggage location plan: www.zurich-airport.com/leftluggage
Opening hours: Daily from 6 a.m. to 10.30 p.m.
- › The storage time is a maximum of one (1) month from the date of your flight. Without contrary report, the item will be disposed of after expiry of this deadline without prior notice and any compensation.
- › To collect your dangerous good, an advance notice is required. To do so, please send an e-mail to gpa@zurich-airport.com (phone +41 43 816 35 00) with the following details:
 - Last five digits of the barcode



- Removal date/Departure date
 - Type of object
 - Name of the passenger from whom the item was taken
- › The last five digits of the 18-digit barcode must be presented when goods are collected.
- › Dangerous goods may also be collected by a third party.

2. How to organise the shipment of my dangerous goods

- › Shipment must be organised and paid for by the passenger.
- › Shipment is carried out by Intrapass (info@intrapass.ch) or by a freight company operating out of Zurich Airport.
Overview of freight companies: www.zurich-airport.com/freight-transport

In exceptional cases, the retention period may be extended. To do so, please contact left luggage early enough and follow the same procedure as for notifying them of a collection (see point 1. How to reclaim dangerous goods).

For all information about the relevant security regulations please visit our website:
www.zurich-airport.com/security

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